

# CRISIS24 TRAVEL EMERGENCY HOTLINE



A Single Dedicated 24/7 Number to Call  
for Medical and Security Emergencies and Support.

Crisis24 is the world's leading provider of integrated risk management services. Through our 24/7 follow-the-sun Global Operations Centers (GOC) in the US, UK, Germany, France, Singapore, and Australia, we are always on and always ready to assist clients worldwide. Each GOC is staffed around the clock with security experts, intelligence analysts, and frontline medical coordinators—utilizing state-of-the-art technology.



**CRISIS24 EMERGENCY  
HOTLINE NUMBER**

**+1 213 325 6526**

## WHEN TO CALL THE HOTLINE:

- In the event of a safety, security, or medical emergency and you require support or assistance.
- Examples: Being followed, feeling unsafe, being threatened, natural disaster, terrorist attack, evacuation, lost passport, need to find a local hospital or doctor, dizzy, chest pain, accident, medical repatriation.

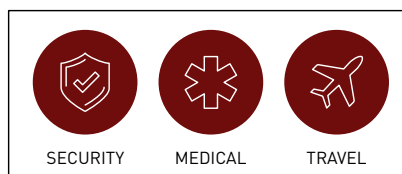


CALLER



24/7 DEDICATED  
MULTILINGUAL HOTLINE

TAILORED PROTOCOLS  
TRIAGE/ESCALATE



ASSISTANCE AND  
RESPONSE

## HOW TO ACCESS CRISIS24 HORIZON

### Desktop

Go to [crisis24horizon.com/aeom](https://crisis24horizon.com/aeom)

### Mobile App

Download from your app store or  
search for Crisis24 Horizon Mobile.

## Logging In

1. Open the mobile or web app, enter your organization email address, and tap Sign In.
2. On the next screen, enter your organization credentials and again tap Sign In to enter Horizon.

**Desktop:** Go to Preferences, located under your name on the top-right, and set up your preferred notifications.

**Mobile:** Follow the prompts to enable Push Notifications and Location Services to receive alert notifications based on your current location. You can monitor and receive notifications for other locations by adding them to your main dashboard.

